



Black Star Farms Events: Events Server

PURPOSE: Provide table and event hospitality services to event guests

CLASS: Hourly, seasonal non-exempt

HOURS: As needed

COMPENSATION: \$20 per hour

RESPONSIBILITY: Table, bar, and general event service

REPORTING TO: Catering and Conference Service Manager/Events Coordinator

REQUIREMENTS

- Must be at least 18 years of age
- Experience in high-level hospitality settings and guest relations
- Must be able to work evenings, weekends, and holidays
- Flexible schedule
- Previous server experience
- TAMs/Tips; preferred
- Must be able to stand and walk for extended periods and lift up to 40lbs

EXPECTATIONS

- To provide table service and follow direction from the lead server
- Oversee service quality and remedy deficiencies immediately
- Attend pre-event staff meetings day of events
- Ensure quality of guest service is up to BSF standards
- If assigned, manage all closing duties and confirm checklists are completed
- Assist the event manager in all venue upkeep, including requests for repairs, cleaning, equipment upkeep, and maintenance of all managed spaces
- Define the company brand through events
- Ensure day of the event goes smoothly
- Communicate effectively, both verbally and technologically
- Operate efficiently, strategically, and forward-focused

